



September 8, 2017

Dear Members,

Yesterday Equifax, one of the three largest consumer credit reporting agencies in the US, reported a major breach in their systems. Equifax has stated that 143 million people could be affected by the recent data breach, where information stolen included names, social security numbers, birth dates, addresses, and “some” driver’s license numbers. For additional information about the incident, please visit Equifax’s dedicated page for the breach at [www.equifaxsecurity2017.com](http://www.equifaxsecurity2017.com).

Community Financial is dedicated to ensuring our member’s personal information is protected. We recommend you **consistently review** your account statements for suspicious activity. It’s also important to **review your credit reports** periodically to check for incidents of fraud. Consumers can request a free copy of their credit report online at [annualcreditreport.com](http://annualcreditreport.com). Per federal law, you are allowed a free copy once a year from each of the three credit reporting agencies: Equifax, Experian and TransUnion.

If not already enrolled, we’d like to remind our members about our [Quick launch Text Alerts](#). This service allows you to received custom alerts regarding activity on your Community Financial Debit and/or credit cards. Alerts can be customized for purchases over a selected amount, international purchases, online and phone purchases where the card is not physically present and declined transactions.

In addition, our Platinum, Platinum Reward and World MasterCard account holders receive a **free ID Theft Alert** service from MasterCard. It’s quick and easy to sign up, and you may choose what information you’d like to monitor. Additional information regarding these services is available on our website at [www.cfcu.org/cardinfo](http://www.cfcu.org/cardinfo).

We appreciate your membership and will work together to keep you financial information safe & secure. If you have any questions, or notice any unauthorized transactions on your accounts, please call us immediately at (877) 937-2328.

Sincerely,

A handwritten signature in black ink that reads "Randy H Penner".

Randy Penner  
SVP/Chief Sales & Marketing Officer